# Mobile App Dev & Design for Healthcare Platform

## PROJECT DETAILS

🏷️ UX/UI Design, Mobile App Development

📅 Sep 2022 - Ongoing

💵 $10,000 to $49,999

" *"Mind IT Systems' work has been on target, and the project is progressing well."*

## PROJECT SUMMARY

Mind IT Systems is developing a mobile app for a healthcare platform from scratch. Their scope has included discovery, design, and testing. They've also provided consulting, and they'll provide maintenance.

## PROJECT FEEDBACK

Mind IT Systems has delivered on target, allowing seamless project progress and achieving results faster than others. The team is patient, helpful, and reasonably priced, and they deliver ahead of schedule. Moreover, they're responsive, reliable, and communicative via Google Meet and WhatsApp.

## The Client

### Introduce your business and what you do there.

I'm the founder of HourHealth Inc., a healthcare platform and marketplace where nurses can access flexible work. Our platform allows healthcare facilities to post jobs for nurses to access and accept them.

## The Challenge

### What challenge were you trying to address with Mind IT Systems?

I had used another company to build my platform and failed, so I started looking for a development partner again.

**Ronke Champion**
Founder & CEO, HourHealth Inc.

Healthcare

Chicago, Illinois

CLIENT RATING

**5.0**
Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0

# The Approach

## What was the scope of their involvement?

Mind IT is developing a mobile app for our platform. Initially, we went through a series of interviews, during which they gathered information about our company. Then, they provided us with feedback regarding our goals and a timeline for the design process.

Mind IT took eight weeks to complete the design process, after which they started the development process. Our app has three sides to it, a portal for nurses, a portal for healthcare facilities, and an administration panel. Mind IT has already developed the portal for nurses, and they're currently testing it. Once we finish with the entire process, we'll test the app once again to work on any bugs that we might find.

Throughout the process, Mind IT has made different recommendations and given us different options regarding the technology stack. They've walked me through the differences between each technology, and I've listened to their advice.

## What is the team composition?

I've worked with Mind IT's founders, business managers, and three people from their design team. Currently, I work with the project manager and a developer.

## How did you come to work with Mind IT Systems?

I found them through a recommendation from a trusted source — one of my former classmates recommended them. I already had experience working with the other company, so I learned a lot about what would make a great partner.

## How much have you invested in them?

I've spent around $25,000–$30,000 to date.

## What is the status of this engagement?

I started working with them in September 2022, and the project is ongoing. I'm expecting the project to wrap up at the end of February 2023, after which we'll test the app. Moving forward, we'll use their maintenance services as well.

# The Outcome

## What evidence can you share that demonstrates the impact of the engagement?

Thus far, Mind IT's work has been on target, and the project is progressing well. In just three months, they've been able to achieve what the other company couldn't in nine.

## How did Mind IT Systems perform from a project management standpoint?

Initially, we broke the project down into phases, and Mind IT has been on target regarding the milestones. They've delivered assets in a timely manner, sometimes even before the deadline, and they give us enough time to provide feedback and ensure we're happy with their work.

Moreover, Mind IT has been very patient with us in guiding us throughout the process, especially through things that may be confusing for non-technical people. Their pricing is also very reasonable, which is great. Overall, they've been a great partner.

As for communication, we have scheduled meetings, and after each meeting, they create a summary of the topics discussed so that everyone knows what's going on at all times. We use Google Meet and WhatsApp to communicate.

## What did you find most impressive about them?

I've really enjoyed working with Mind IT. They're very responsive, and I know that I'll rely on them to solve any issues after the launch.

## Are there any areas they could improve?

I don't have any constructive feedback. Thus far, it has been a very positive interaction.

## Do you have any advice for potential customers?

Make sure to go through the design process and check that your idea is clearly captured on paper.