



Mobile App Dev for Public Sector-Focused Software Firm

PROJECT DETAILS

 Mobile App Development

 Jun 2020 - Ongoing

 \$10,000 to \$49,999

“*I suspect that they have a strong management team that holds their developers to high standards.*”

PROJECT SUMMARY

Mind IT Systems helped a software developer build an Android app that serves the Irish subsidized housing sector. They developed a solution with a .NET web component that facilitates house inspections.

PROJECT FEEDBACK

While the project is still underway, Mind IT Systems has delivered excellent work so far. The client looks forward to continuing their ongoing partnership. Their developers have demonstrated high levels of competence. The team proactively provides the client with updates and communicates well.



The Client

Introduce your business and what you do there.

I'm the CEO of a financial software development company. We primarily serve the public sector in our development. We're a small business with a five-person team.

The Challenge

What challenge were you trying to address with Mind IT Systems?

We enlisted their help in developing a mobile app that serves the subsidized housing sector in Ireland. Local governments own and rent out houses, which are inspected before being leased to low-income residents.



Gerry Connolly
Director, Software Development Company



IT Services



Ireland

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0





The Approach

What was the scope of their involvement?

Mind IT Systems is developing an Android app that facilitates the house inspection process. Inspectors can use the app to log areas of damage. That information is then sent to a contractor who's responsible for the necessary repair work. The app interacts with the user's environment through a 360-degree camera.

The app has a .NET web component. The web application allows for the local authorities to manage and allocate the tasks native to the inspection and repairs process. It's connected to a portal where contractors can provide quotes for their services.

Mind IT Systems provided us with wireframes before launching into development.

What is the team composition?

We're working with a designer, a .NET developer, and a dedicated Android developer. While we were also assigned a project manager, we've been communicating primarily through the lead developer.

How did you come to work with Mind IT Systems?

We found Mind IT Systems online upon googling "software development India". While we were faced with an overwhelming number of choices, we were attracted to Mind IT Systems because of their Clutch reviews. That led us to reach out to them and kick off the partnership.

How much have you invested with them?

The cost so far has been around \$22,000.

What is the status of this engagement?

We started working with Mind IT Systems in June or July 2020, and we're halfway through the project.





The Outcome

What evidence can you share that demonstrates the impact of the engagement?

We've received an early iteration of the mobile app, and we've been happy with their work. We're anticipating excellent developments, but so far, so good.

How did Mind IT Systems perform from a project management standpoint?

They're exceptional in this respect. They're proactive in giving us updates, as opposed to waiting for us to follow up with them. That's a rare but valuable quality.

What did you find most impressive about them?

They do everything well. I suspect that they have a strong management team that holds their developers to high standards.

Are there any areas they could improve?

No, there's nothing I could think of offhand.

Do you have any advice for future clients of theirs?

Clients should just be upfront with them. There were a couple of things that we didn't like, and we just told them.

