




Product Development for Mobile Gaming Company

PROJECT DETAILS

 Mobile App Development

 Aug 2018 - Ongoing

 Confidential

 *"Their resources have helped us enormously."*

PROJECT SUMMARY

Mind IT Systems provides development support. They use Apache Hadoop and a range of AWS services. The team queries data and delivers reports to business stakeholders

PROJECT FEEDBACK

Mind IT Systems has helped to streamline the development que and satisfy external stakeholders with timely reports and deliverables. They facilitate a smooth process by taking ownership of their work. Customers can expect a committed partner and quick turnaround times.



The Client

Introduce your business and what you do there.

I'm the head of business intelligence at Play Games 24x7 Private Limited, a mobile gaming company. We have three main games.

The Challenge

What challenge were you trying to address with Mind IT Systems?

Finding development resources is competitive in the mobile gaming industry, and an even bigger challenge is finding quality resources. We didn't have enough resources to fulfill our business stakeholders's requirements, such as providing reports, in a timely nature.



Atul Sawant

Head of Business Intelligence,
Play Games24x7



Gaming



Mumbai, India

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 4.5

Cost: 4.5

Would Refer: 5.0





The Approach

What was the scope of their involvement?

Mind IT Systems develops using the Apache Hadoop framework. They've integrated AWS services like AWS S3, AWS Glue, AWS Athena, and Amazon EMR. The team queries data using high-level language.

What is the team composition?

One project manager oversees five SQL developers.

How did you come to work with Mind IT Systems?

We wanted to outsource development work that we knew would be high-quality. My team worked with a couple of other vendors that didn't produce great work; then, my company's CMO referred us to Mind IT Systems.

What is the status of this engagement?

We started working together in August 2018, and the work is ongoing. We have a three-month contract that we keep renewing with them.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

Their resources have helped us enormously. There are no backlogs of reports that we have to give to our twenty-five business stakeholders. With Mind IT Systems's help, we have our queue under control.





How did Mind IT Systems perform from a project management standpoint?

Project management meets our expectations. Mind IT Systems's turnaround times are brilliant. We deploy Tableau to visualize and publish data or provide data information to stakeholders.

What did you find most impressive about them?

Mind It Systems doesn't feel like an external entity. Their commitment and the ownership that they take of their work is equivalent to that of someone on my team.

Are there any areas they could improve?

They need to pass knowledge onto any resource that is taking over for them. They could host knowledge transfer sessions.

Do you have any advice for potential customers?

Have one single point of contact. Interview that person to see how well they can handle the engagement. If you don't have the right person, the engagement will be unsteady.

