Mind IT Systems

Software Development for Supply Chain Company

PROJECT DETAILS

🏷 Custom Software Development

🕗 Jan 2016 - Ongoing

💲 $50,000 to $199,999

" *"They have domain expertise on supply chain and can manage the scope of work very effectively."*

PROJECT SUMMARY

Mind IT Systems provides outsourced development services to build out supply chain solutions for clients. One of their most notable projects is a container optimization tool that integrates with Oracle ERP.

PROJECT FEEDBACK

All of their tools have resulted in significant ROIs; the optimization tool alone helped skyrocket savings thanks to the quality of Mind IT Systems' code. Their team has high-level expertise in supply chain and can manage third-party clients well, making them effective technical partners.

The Client

Introduce your business and what you do there.

I'm the CEO of Gazelle Information Technologies, a supply chain company.

The Challenge

What challenge were you trying to address with Mind IT Systems?

Our core strength is in functional supply chain management. That is to say, we understand all of the functions and processes in a supply chain, consulting our customers during the process setup.

However, we lack good technical architects and developers who can convert those processes into digital solutions. Mind IT Systems serves as our development partner to create various supply change tools.

Kirit Goyal
CEO, Gazelle Information Technologies

Information technology

New Delhi, India

CLIENT RATING

5.0
Overall Score

Quality:	5.0
Schedule:	5.0
Cost:	5.0
Would Refer:	5.0

The Approach

What was the scope of their involvement?

Over the years, Mind IT Systems has completed five development projects for our customers and are now working on a sixth.

The first project was a subscription-based inventory management system that would manage the entire supply chain process. This ranged from purchases and warehouse management to in-house inventory shipment. Their team developed the solution using web-based, open source technology, and we hosted it on Azure.

Other major projects involved developing a series of optimization tools for our customers, all of which were integrated into Oracle ERP. They built a container optimization tool using Java, an extraction tool that would draw data from multiple systems and input it into Oracle, and a tool that could extract that information to generate analytical reports for users.

Currently, they're working with us on an AI project around AR. We're processing images and videos using certain models so that the output will be more intelligent.

What is the team composition?

They have a couple of technical architects who have been on the team since the start of our engagement. Their technical architect translates and divvies the work to the rest of the developers, though I'm not sure how many resources there are in total.

How did you come to work with Mind IT Systems?

We found them through a common network of friends. They had a good technical grip, proving capable of converting our customers' functional requirements into solid IT/software solutions.

How much have you invested with them?

We've spent between $50,000–$100,000.

What is the status of this engagement?

We started working together in 2016, and the work is ongoing.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

All of the work that we've asked Mind IT Systems to do has delivered value to our end customers. For the container optimization software, our objective was to reduce our customer's costs by filling containers more effectively. After using the software, our customer had far better savings thanks, in part, to Mind IT Systems' good coding.

How did Mind IT Systems perform from a project management standpoint?

Our customers have a lot of requirements, which Mind IT Systems manages quite successfully. They use various tools to mitigate scope creep and track changes using Jira. This helps them complete work within the agreed timelines without any bugs or defects.

What did you find most impressive about them?

They have domain expertise in supply chain and can manage the scope of work very effectively.

Are there any areas they could improve?

It would be nice if some of their key team members worked alongside us. They complete most of their work off-site on their own premises.

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