




UI/UX Design & Software Dev for Finance & HR Solutions Co

PROJECT DETAILS

 UX/UI Design, Custom Software Development, Mobile App Development

 Nov 2021 - Ongoing

 \$50,000 to \$199,999

“*We appreciate that Mind IT Systems takes ownership and accountability for our projects.*”

PROJECT SUMMARY

Mind IT Systems is the development partner of a finance and HR solutions provider. They help with discovery phases, do UI/UX design, and handle development work. They've built a mobile app.

PROJECT FEEDBACK

The client is delighted with Mind IT Systems' UI/UX design work and reliable delivery. The team is timely, stays on budget, and communicates effectively via Jira and Zoho. Moreover, their commitment to the project and the way they take accountability through the process stand out.



The Client


Introduce your business and what you do there.


I'm an executive at a finance and HR solutions provider.


The Challenge

What challenge were you trying to address with Mind IT Systems?

We needed help with custom software development.

 Executive, Finance & HR Solutions Company

 Consulting

 Gurgaon, India

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 4.5

Cost: 5.0

Would Refer: 5.0





The Approach

What was the scope of their involvement?

Mind IT Systems is our custom software development partner. We usually engage them for staff augmentation. So far, we've worked with them on the discovery phase of a couple of platforms. This has included understanding the user journey, roadmapping, and benchmarking. They've created wireframes and converted them to UI/UX designs. The team's work includes web and mobile app UI/UX design.

After the discovery and design phases, they've been responsible for converting those wireframes to user-friendly software. For one of our projects, they developed the mobile app while we built the accompanying web application.

What is the team composition?

We work with 3–5 people from Mind IT Systems on any project.

How did you come to work with Mind IT Systems?

They were referred to us.

How much have you invested with them?

So far, we've spent \$50,000–\$100,000.

What is the status of this engagement?

We started working together in November 2021, and the engagement is ongoing.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

Mind IT Systems does a very good job with UI/UX design. They take ownership of our projects and deliver responsibly.





How did Mind IT Systems perform from a project management standpoint?

They meet all of their deadlines and stick to the budget. We communicate via Jira and Zoho.

What did you find most impressive about them?

We appreciate that Mind IT Systems takes ownership and accountability for our projects.

Are there any areas they could improve?

They could be a little more flexible on the scope.

Do you have any advice for potential customers?

My advice is to keep strong accountability and establish a long-term core technology. Additionally, don't use Mind IT Systems for a short-term task.

