



Web Dev & Database Mgmt for Benefits Administration Software Co

PROJECT DETAILS

 Custom Software Development, Web Development

 Nov 2020 - Ongoing

 \$50,000 to \$199,999

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PROJECT SUMMARY

A benefits administration software company hired Mind IT Systems to provide database management services and take over the development of their website. The team utilizes ASP.NET and works in an agile method.

PROJECT FEEDBACK

Mind IT Systems has significantly improved the stability of the code by 90%, reducing all bugs down to 10%–20% of the original number. They're fully capable of taking over preconceived code. The team also demonstrates great responsiveness and flexibility, especially in an agile environment.



The Client

Introduce your business and what you do there.

I'm the co-owner & co-founder of a benefits administration software company.

The Challenge

What challenge were you trying to address with Mind IT Systems?

We had developed software with another provider but we were not at all satisfied with the services that they were providing. We hired Mind IT to take over the development.



Peter Sherr
Co-Founder & COO,
EnrollMyGroup



Software



Greenwich, Connecticut

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0





The Approach

What was the scope of their involvement?

Mind IT provides ASP.NET web development services for us, overseeing the rapid code support for a product that we've built on using Microsoft, HTML, JavaScript, and SQL. We also look to them for database management.

What is the team composition?

We hired two developers from their agency and they work directly with us. They kind of plug into our organization and are both on a senior level as experienced application developers.

How did you come to work with Mind IT Systems?

Our CTO who is based in Delhi was the one who found them. He interviewed a variety of firms to provide application development services for us, and, of them all, liked Mind IT best and decided to hire them.

How much have you invested with them?

We've invested around \$80,000–\$100,000.

What is the status of this engagement?

Our partnership began in November 2020 and it is an ongoing project.





The Outcome

What evidence can you share that demonstrates the impact of the engagement?

Prior to our involvement with Mind IT, there were a high number of bugs in our code that we were receiving during the user acceptance test. Working with Mind IT, we've found that, first of all, they've substantially improved the stability of our code by about 90%. They've been able to do that in the first three months of the project, and since then, the team has been delivering code that only has 10%–20% of the number of bugs that we encountered with our previous provider.

How did Mind IT Systems perform from a project management standpoint?

The good from a project management standpoint. We like that we can work directly with the developers, who are great at reporting their tasks and checking in on customer satisfaction on a regular basis.

We work in an agile method and Mind IT has been very responsive and flexible with it, which is what we need. The developers also work within our Microsoft Visual Studio and Azure Visual Studio setups. We communicate with them using a Teams-type product, Zoom, and email. The team participates in our daily stand-ups and can readily accommodate us if we need to speak with them in the morning or in the evening.

What did you find most impressive about them?

Their services are very satisfactory compared to that of the other providers that we've worked with in the past.

Are there any areas they could improve?

I can't say anything that I haven't already told them.





Do you have any advice for potential customers?

It would depend on the type of contract that you plan to set up with Mind IT, but, as always, thoroughly interview the people that you're going to work with. Have them tell you about their experiences in taking and learning code.

You can always get really great developers, but if you share a situation where you want Mind IT to take over something that has already been developed, it's important to know their skill and capacity.

